

QUALITY, ENVIRONMENT AND ENERGY POLICY

MADRID MILL, SPAIN

INTERNATIONAL PAPER MADRID MILL S.L.U. is a leading Company in the packaging and paper sector dedicated to the **MANUFACTURING OF 100% RECYCLED PAPER**.

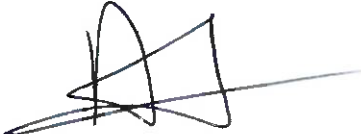
The Management team, aware of the importance of establishing an integrated quality, environment and energy management system, according to the international standards **UNE-EN ISO 9001, UNE-EN ISO 14001, UNE-EN ISO 50001** and **chain of custody**, deploys a policy based on the following principles:

- **Investing in people** is a priority in the company's mission, through continuous improvement of its competencies and by providing a safe and healthy working environment that expresses our respect for the core labor requirements (*prohibition of child, forced or discriminatory labor and freedom of association and the right to collective bargaining*).
- The quality and excellence of our work is necessary for the **satisfaction of our customers**.
- Create **innovative products** and quality services that are competitive and sustainable, **seeking excellence** in production, energy efficiency and ensuring the chain of custody.
- **Continuous improvement** is the basic principal for the future success of our Company and one of the key elements of the *IP Way*.
- **Improving our planet and sustaining forests** are strategic elements in protecting the environment and reducing emissions from a life-cycle perspective.
- **Innovative and ethical management of natural resources** is fully supported by management.
- Procuring **environmentally sustainable** and **energy efficient products** and services is key to improving performance.

To meet these principles, annual targets are set and the analysis of risks and opportunities, which are part of our commitments:

- **Raise awareness and motivate personnel** on the importance of the implementation and development of this management system, guaranteeing their training and information for the correct performance of their activities within the organization.
- **Comply with legislation**, regulations and any other requirements to which IPMM subscribes, including those related to the chain of custody, which guarantees the 100% recovered origin of all raw materials used.
- Ensure the **availability of the necessary resources** to achieve objectives and targets.

To achieve the objectives, this relevant and appropriate policy is communicated, implemented and kept up to date at all levels of the organization and is available to relevant stakeholders.



Annie Marechal
Madrid Mill Complex Manager
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