

ZAO International Paper

QUALITY, ENVIRONMENTAL, OCCUPATIONAL SAFETY AND HEALTH POLICY

Our mission: ZAO International Paper is a customer-oriented company.

Our business strategy rests on perfect technology, sustainable use of natural resources, ecological risks reduction on all the stages of product life cycle, safe working environment for employees, thus, allowing sustainable development of the company.

Our key objective is to strengthen position on the Russian and international market and to continuously fix a position as a company that has efficient and best world-standard management system.

ZAO International Paper management major responsibilities:

- to develop and implement programs aimed at consistent quality of product, continuous reduction in environmental pollution, prevention of accidents and health deterioration at the mill and with stakeholders;
- to provide necessary resources in order to achieve objectives in the field of quality, environment, occupational safety and health;
- to meet the requirements of legislation, state and local regulations that have to do with product quality and safety, environment, occupational safety risks, and to stick to collective agreements on occupational safety which the company has engaged itself into;
- to increase customer and stakeholders' satisfaction with product quality and service, environmental activities implemented, safe working conditions;
- to increase employee awareness and involve all personnel into problem solving that concerns quality, environment, occupational safety and health;
- to promote social partnership;
- to promote alignment of management systems with the requirements of GOST R ISO 9001 (ISO 9001), GOST R ISO 14001 (ISO 14001), OHSAS 18001, continuously improve their results;
- to promote implementation of the Policy on all the levels of company management;
- to inform stakeholders about ZAO International Paper Policy and its implementation.

Quality objectives:

- to continuously improve products, technology and our operation based on strategic planning on all the company levels, desires of customers and stakeholders;
- to establish long-term relations with customers through mutually beneficial co-operation;
- to improve management system processes interaction, where departments function as internal vendors and customers;
- to tackle quality and service issues in order to satisfy external and internal customers;
- to constantly improve mill efficiency, including equipment reliability and operational efficiency;
- to set mutually beneficial relations with vendors, including maintenance service provider.

Environmental, occupational safety and health objectives:

- to use natural resources, including biofuel, in a sustainable way;
- to use raw wood from forests, where sustainable management is implemented;
- to create favourable and safe working conditions for mill employees and townsmen by managing critical environmental aspects in production processes and risks at the work places, implementing activities on reduction of air and water pollution, improving waste handling;
- to reduce risk of emergencies;
- to implement regulatory requirements and mandatory recommendations from International Paper;
- to establish public bodies in the occupational safety management system;
- to inform employees about working conditions, hazards, risks that have continuously been identified and evaluated at a workplace, available indemnities; to involve employees and their representatives in all elements of Occupational Safety and Health Management System;
- to require that contractors, visitors and vendors follow existing environmental requirements and occupational safety rules of the company;
- to disclose environmental protection information;
- to appoint personal liability of employees and to motivate personnel to fulfill requirements in the field of occupational safety and health.

Each employee is personally liable for implementation of the Policy within the limits of his/her competence.

Our motto: While making competitive products, we keep an eye on personnel safety and health, the environment we live in, work, and conserve for the next generations.

Sergei Pondar



Executive Director,
ZAO International Paper

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