

International Paper Retirement Benefits Key Contacts

Now is the time to educate yourself about your retirement benefits and develop a retirement savings strategy that will best meet your needs.

The table below shows where to go for assistance with retirement planning, information and answers to your questions.

For Questions or More Information About	Contact	Online or by Calling
<p>The Retirement Plan of International Paper (our Defined Benefit pension plan) or the Temple-Inland Retirement Plan, including:</p> <ul style="list-style-type: none"> • Answers to plan-related questions • Estimates of your plan benefit • Information on how the plan works and how benefits are calculated • Personalized plan benefit information 	<p>International Paper Employee Service Center (ESC)</p>	<p>Log in to My-IP at work (or www.my-ip.com at home) and select <i>Manage My Retirement and Savings Plans</i>. You also may log in directly to www.myipretirement.com or call 1-888-ESC-2YOU (1-888-372-2968).</p>
<p>The International Paper Salaried Savings Plan (our 401(k) savings plan), including:</p> <ul style="list-style-type: none"> • Balance inquiries • Beneficiaries • Contribution changes • Distributions • Enrollment • Hardship withdrawals • Investment changes • Investment performance • Loans • Plan-related questions • Prospectuses • RSA and how it works • Retirement modeling and planning tools • Rollovers 	<p>Empower Retirement (formerly J.P. Morgan Retirement Plan Services)</p>	<p>Log in to My-IP at work (or www.my-ip.com at home) and select <i>Manage My Retirement and Savings Plans</i>. You also may log in directly to www.myipretirement.com or call 1-800-345-2345 (TTY/TDD: 1-800-345-1833).</p>