

QUALITY, ENVIRONMENTAL AND ENERGY MANAGEMENT POLICY

At **INTERNATIONAL PAPER MADRID MILL**, every action we take aims at satisfying the needs and expectations of stakeholders in our 100% RECYCLED CONTAINERBOARD PRODUCTION activities while protecting and respecting the environment and ensuring energy efficiency.

IP Madrid Mill has implemented a quality, environmental and energy management system in accordance with **UNE-EN-ISO 9001:2015**, **UNE-EN-ISO 14001:2015** and **UNE-EN-ISO 50001:2011** International Standards. Our goal is to ensure that we are committed to the following:

- Establish procedures to identify our stakeholders' present and future needs as well as their degree of acceptance in order to build trust in the Quality and Excellence of our work.
- Comply with the applicable legislation and regulations and with any requirement that IP has voluntarily assumed towards our stakeholders, like the Chain of Custody, which certifies that the raw material used at IP is 100% recovered product.
- Maintain effective management systems and monitor and measure all processes in order to analyze both the environmental impact and our energy consumption. This will allow us to continuously improve our performance, environmental behavior, pollution prevention and energy management, thereby ensuring the satisfaction of our stakeholders.
- Establish objectives in line with the nature of the environmental impact of our activities, which are expected to improve the quality we offer to our customers.
- Provide the necessary means to reduce our ecological footprint and our impact on the communities by making sustainable and efficient use of the resources, protecting biodiversity and ecosystems, and mitigating climate change in order to achieve reasonable goals and objectives.
- Work hand in hand with our suppliers to obtain quality, competitive, and sustainable products and services.
- Assign roles and responsibilities to guarantee the quality of our products, pollution prevention, and energy efficiency at every level of the company.
- Engage employees and raise awareness of the importance of establishing and developing the current management system, making sure they are trained to properly perform their activities at IPMM. Every employee at International Paper Madrid Mill is responsible for guaranteeing the quality of our products while protecting the environment and ensuring energy efficiency at all times.
- Consider this policy when planning new operations, investments and modernization or reconstruction projects. Choose procedures, processes and products that focus on energy efficiency and environmental impact mitigation, and that help achieve our stakeholders' needs and their degree of acceptance.

To achieve these commitments, we have communicated, fostered and implemented this policy, which is kept updated at every level of the company and is at our stakeholders' disposal.



Steven P. Braun
Madrid Mill Manager
Date: July 30, 2019