



QUALITY, ENVIRONMENTAL AND ENERGY MANAGEMENT POLICY

At **INTERNATIONAL PAPER MADRID MILL**, every action we take aims at satisfying the needs and expectations of stakeholders in our 100% RECYCLED CONTAINERBOARD PRODUCTION activities while protecting and respecting the environment and ensuring energy efficiency.

IP Madrid Mill has implemented a quality, environmental and energy management system in accordance with **UNE-EN ISO 9001:2015**, **UNE-EN ISO 14001:2015** and **UNE-EN ISO 50001:2018** International Standards. Our goal is to ensure that we are committed to the following:

- Establish procedures to identify our stakeholders' present and future needs as well as their degree of acceptance in order to build trust in the Quality and Excellence of our work.
- Comply with applicable legislation and regulations, and meet any other stakeholder requirements. IPMM ensures compliance with Chain-of-Custody requirements that certify that our products are manufactured exclusively with recovered materials.
- Maintain effective management systems, measuring and monitoring processes, analyzing their significant environmental impacts and their energy consumption, all aimed at continual improvement of performance, environmental performance, pollution prevention and energy management, thereby ensuring stakeholder satisfaction.
- Establish objectives in line with the **The IP Way Forward** and based on risk and opportunity analysis in order to comply with this policy and fulfill our mission to increase our customers' perceived quality, reduce our environmental impacts and optimize energy efficiency.
- Provide the necessary means to reduce our ecological footprint and our impact on the communities by making sustainable and efficient use of the resources, protecting biodiversity and ecosystems, and mitigating climate change in order to achieve reasonable goals and objectives.
- Work hand in hand with our suppliers to obtain quality, competitive, and sustainable products and services.
- Assign roles and responsibilities to guarantee the quality of our products, pollution prevention, and energy efficiency at every level of the company.
- Engage employees and raise awareness of the importance of establishing and developing the current management system, making sure they are trained to properly perform their activities at IPMM. Every employee at International Paper Madrid Mill is responsible for guaranteeing the quality of our products while protecting the environment and ensuring energy efficiency at all times.
- Consider this policy when planning new operations, investments and modernization or reconstruction projects. Choose procedures, processes and products that focus on energy efficiency and environmental impact mitigation, and that help achieve our stakeholders' needs and their degree of acceptance.

To achieve these commitments, we have communicated, fostered and implemented this policy, which is kept updated at every level of the company and is at our stakeholders' disposal.

Steven P. Braun
Madrid Mill Manager
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