Rules of Reception common to all the products:

- Every delivery will be the object of a quantitative and qualitative reception on the platform and will be formalized by a receiving note.
- If a delivery did not correspond to the specifications, a refusal of the delivery will be pronounced or a discount will be applied according to the attached scale.
- In case of refusal of the load for non-compliance with the present specifications, the transport will be chargeable to the supplier.
- In case of second occurrence following a grave non-compliance (Ex: chemical pollution or foreign pieces), the contract with the supplier can be cancelled.
- In case of damage to the transformation equipment of the platform because of a foreign piece in a delivery, a corresponding compensation can be asked from the supplier.
- The deliveries will be made by appointment. Please call 05.55.43.47.41.
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| **Specifications common to all the products**                          | - Species: all the species are admitted but not mixed between the 2 families: a load should be either "pure broad-leaved tree" or "pure conifer"  
- Foreign pieces: foreign pieces are forbidden (plastics, metals, minerals) with the exception of nails in the pallets  
- Treated wood is forbidden  
- Products have to be of healthy, loyal and trade quality. Rotten wood is forbidden. | - Mixture between families: refusal or downgraded into Energy wood  
- Foreign pieces: Refusal of the load or 40 % discount  
- Treated wood: Refus du chargement  
- Rotten wood: refusal of the load or discount according to the proportion of not corresponding wood |
| **Kindlings**            | - Length : from 1.80 M to 4.50 M  
- Maximum diameter on bark: < to 0.40 M  
- No minimum for the diameter on bark | - Not corresponding length: refusal of the load or 5 to 25 % discount according to the proportion of not corresponding wood  
- Diameter > to 0.40 M: refusal of the load or refusal of not corresponding wood |
| **Wide Logs**            | - Length : from 1.50 M to 2.30 M  
- Minimum diameter on bark: > to 0.60 M  
- No maximum for the diameter on bark | - Not corresponding length:  
  - 1 to 5 pieces in a load: 10% discount  
  - 6 to 10 pieces in a load: 20% discount  
  - > 10 pieces in a load: refusal of the load |
| **Crusts And Slabs**     | - Dimensions :  
  - Length : from 1 M to 4.50 M  
  - Width : < to 0.90 M  
  - Thickness : < to 0.40 M  
  - Minimum section : 0.025 / 0.025 M  
  - Hooping of the bundles of sticks with Sisal links is compulsory | - Not corresponding dimensions: refusal of the load or 5 to 25 % discount according to the proportion of not corresponding wood  
- Not corresponding or defective hooping: refusal of the load or 5 to 25 % discount according to the proportion of not corresponding bundles. |
| **Short offcuts**        | - Dimensions :  
  - Length : < to 1 M  
  - Maximum section : 0.40 / 0.40 M  
  - Sawdust in mixture: < to 5 % | - Not corresponding dimensions: refusal of the load or 5 to 25 % discount according to the proportion of not corresponding wood  
- Sawdust in mixture > to 5 %: refusal of the load or 5 to 25 % discount according to the proportion above the fixed threshold |
| **Pallets**              | - Length : < to 2 M and width : < to 1.3 M  
- Only the products of class A (wood mustn't be treated nor painted) are accepted. Products can be delivered either "as they are", or "pre-crushed" and mustn't include any pollutant in mixture (plastics, melamine, metal, stone, cardboard,...etc...) | - Not corresponding specifications: refusal of the load. |
| **Barks**                | - Lenght : < to 1 M | |